

Road Home Exteriors Lifetime Workmanship Warranty

1.1 Workmanship Commitment

Road Home Exteriors warrants that installation work performed by Road Home Exteriors and its subcontractors under the accepted written Quote or Proposal will be completed in a workmanlike manner, consistent with applicable building codes, manufacturer installation requirements, and generally accepted industry standards applicable when the work is performed.

This Lifetime Workmanship Warranty covers defects caused by Road Home Exteriors' installation workmanship on the qualifying projects described below. Coverage applies only to work included in the accepted written Quote or Proposal.

1.2 Projects Eligible for Lifetime Coverage

The Road Home Exteriors Lifetime Workmanship Warranty applies exclusively to the following qualifying residential installations:

Full Roof Replacement: Projects in which Road Home Exteriors removes the existing roof covering and installs a replacement roofing system across the entire roof of the home.

Full Siding Replacement: Projects in which Road Home Exteriors removes the existing siding and installs replacement siding across all siding-covered exterior walls of the home. Existing brick, stone, stucco, or other exterior finishes outside the contracted siding scope do not need to be replaced for the project to qualify.

Window and Exterior Door Installations of Four or More Units: Projects in which Road Home Exteriors installs a combined total of four or more window and/or exterior door units at the same property under one accepted written Quote or Proposal. Each separately installed window unit or exterior door assembly counts as one unit. Individual glass panes, sashes, sidelights, and components within a single assembly do not count as separate units.

1.3 Projects Not Eligible for Lifetime Coverage

The Lifetime Workmanship Warranty does not apply to:

- Roofing repairs, partial roof replacements, or roof overlays.
- Siding repairs or partial siding replacements, including replacement of individual walls or sections.
- Window and/or exterior door installations totaling fewer than four units.
- Standalone painting, gutter, soffit, fascia, vent, or other exterior improvement work that is not part of a qualifying installation.
- Work on detached garages, sheds, or other accessory structures, unless expressly identified as eligible for lifetime coverage in the accepted written Quote or Proposal.

Including nonqualifying work in the same Quote or Proposal as a qualifying installation does not extend lifetime coverage to that separate work. For example, a full roof replacement combined with a siding repair provides lifetime workmanship coverage for the qualifying roof installation, but not for the separate siding repair.

Components installed as an integral part of a qualifying roofing, siding, window, or exterior door installation are covered to the extent included in that installation's contracted scope.

Any separate workmanship warranty applicable to nonqualifying work will be stated in the accepted written Quote or Proposal. Exclusion from this Lifetime Workmanship Warranty does not eliminate coverage provided under a separate written warranty or rights provided by applicable law.

1.4 Warranty Period and Ownership

Lifetime coverage begins upon substantial completion of the qualifying installation and continues for as long as the original customer named in the accepted written Quote or Proposal continuously owns the property.

"Lifetime" refers to the original customer's ownership of the property. It does not refer to the expected service life of a product or create a manufacturer's lifetime product warranty.

This warranty is nontransferable unless Road Home Exteriors agrees otherwise in writing. Warranty repairs do not restart or extend the original warranty period.

1.5 Covered Warranty Work

For a covered workmanship defect reported during the warranty period, Road Home Exteriors will inspect the affected installation and repair or reperform the defective workmanship at no charge to the customer.

Coverage includes labor and ordinary installation materials reasonably necessary to correct the covered workmanship defect. Replacement products required because of a covered workmanship defect will be supplied at no charge to the customer. Replacement of a product solely because of a manufacturing defect is subject to the applicable manufacturer warranty.

Road Home Exteriors will select a reasonable repair method consistent with applicable building codes, manufacturer installation requirements, and generally accepted industry standards.

Warranty work will be limited to the affected area and any adjoining work reasonably necessary to complete a proper repair. A localized workmanship defect does not automatically require replacement of an entire roof, siding installation, window package, or door package.

Road Home Exteriors will use reasonably comparable materials when original materials are unavailable. An exact match in color, texture, finish, or appearance cannot be guaranteed because of weathering, discontinued products, and manufacturing changes.

1.6 Exclusions

This express workmanship warranty does not cover defects or damage to the extent caused by:

- Manufacturing defects or product failures unrelated to installation workmanship.
- Normal wear, aging, fading, or weathering unrelated to defective workmanship.
- Hail, wind, wildfire, flooding, falling objects, or other external events, except to the extent defective workmanship caused or contributed to the claimed damage.
- Structural movement, foundation settlement, or failure of existing building components outside Road Home Exteriors' contracted scope, unless caused or worsened by Road Home Exteriors' work.
- Abuse, misuse, improper operation, or failure to perform reasonable maintenance consistent with the manufacturer's instructions.
- Alterations, penetrations, repairs, or other work performed by third parties that cause or contribute to the claimed defect.
- Existing conditions or components that Road Home Exteriors did not replace or undertake to correct, unless Road Home Exteriors' workmanship caused or worsened the condition.

An exclusion applies only to the affected work and resulting damage attributable to the excluded cause. Unrelated portions of the covered installation remain subject to this warranty. Work performed by another contractor does not automatically void the entire warranty.

1.7 Reporting a Warranty Concern

The customer must notify Road Home Exteriors promptly after discovering a suspected workmanship defect. Notice should identify the property, describe the concern, and include photographs when reasonably available. Written notice is preferred so that the concern and response can be documented.

The customer must provide reasonable access for inspection and covered repairs. Road Home Exteriors will arrange inspection and any covered corrective work within a reasonable time, taking into account the urgency of the condition, weather, safety, and material availability.

The customer must take reasonable steps to prevent additional damage. Delayed notice does not automatically void coverage, but this warranty does not cover additional damage caused by an unreasonable delay in reporting or mitigating the problem.

The customer must give Road Home Exteriors a reasonable opportunity to inspect and correct suspected workmanship defects before arranging permanent repairs by another contractor, except when immediate action is reasonably necessary to protect people or property.

For an urgent condition, the customer may arrange reasonable temporary protective measures. When reasonably possible, the customer should first contact Road Home Exteriors and document the condition before it is altered. Emergency protective measures do not automatically void coverage. Reimbursement of third-party charges requires Road Home Exteriors' written agreement, except as otherwise required by law.

1.8 Manufacturer Warranties

Materials supplied by Road Home Exteriors will be new and in good condition unless otherwise disclosed in the accepted written Quote or Proposal.

Manufacturer warranties are separate from this workmanship warranty and are subject to the manufacturer's terms, exclusions, registration requirements, and claims procedures.

Road Home Exteriors will provide available manufacturer warranty information and reasonably assist with claims involving products it supplied. Manufacturer coverage, including any coverage for replacement materials or labor, is determined by the applicable manufacturer warranty.

This workmanship warranty does not expand a manufacturer's product warranty. A manufacturer's denial of a product claim does not eliminate Road Home Exteriors' responsibility for a separately covered workmanship defect.

1.9 Work Outside Warranty Coverage

If an inspection identifies work outside this warranty's coverage, Road Home Exteriors will explain the findings and provide a written estimate before performing chargeable work.

The customer's decision to decline additional work, or a disagreement about its cost, does not by itself terminate coverage for otherwise covered workmanship.

1.10 Applicable Law and Existing Agreements

This warranty describes Road Home Exteriors' express lifetime workmanship coverage. Nothing in this warranty waives or limits any right, remedy, damage recovery, or filing period that cannot lawfully be waived or limited under applicable law.

If a provision is determined to be unenforceable, the remaining provisions will remain effective to the extent permitted by law.

This version applies to projects whose accepted written Quote or Proposal expressly incorporates it. It does not retroactively reduce coverage promised under an earlier agreement.